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Report
2001-04**

Civilian Spouses of Soldiers: Comparison of the Results for Male and Female Spouses

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Swan Research, Inc.



**United States Army Research Institute
for the Behavioral and Social Sciences**

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FOREWORD

The 1995 Survey of Army Families III was conducted to examine the impacts of various Army programs on Army families, to identify new and emerging family issues, to assess progress in resolving Army Family Action Plan issues, and to track trends in the characteristics of Army families. This Study Report contains the results of a special analysis designed to examine and compare these issues as they relate to civilian male and female spouses of Army soldiers.

The findings of this report will be useful to Army agencies and commands for developing plans, assessing policies, and evaluating program operations and outcomes related to Army families.



EDGAR M. JOHNSON
Director

CIVILIAN SPOUSES OF SOLDIERS: COMPARISON OF THE RESULTS FOR MALE AND FEMALE SPOUSES

EXECUTIVE SUMMARY

Research Requirement:

Several surveys of the family members of Army soldiers have been conducted since 1987. The 1995 Survey of Army Families III was conducted to examine the impacts of various Army programs on Army families, to identify new and emerging family issues, to assess progress in resolving Army Family Action Plan issues, and to track trends in the characteristics of Army families. A special analysis, summarized in this report, was designed to examine and compare these issues as they relate to civilian male and female spouses of Army soldiers.

Procedure:

Survey questionnaires were mailed in January 1995 to a stratified, proportional sample of 33,000 spouses of active duty soldiers. This mailing included special oversampling for male spouses and for the U.S. Army in Europe (USAREUR). Reminder postcards and letters were used to increase the response rates. Approximately 6,000 surveys were returned as undeliverable. Included in the data base were 12,561 valid returns. Of these surveys, 1,757 were from male spouses and 10,804 were from female spouses..

Findings:

In general, civilian male and female spouses have similar attitudes and opinions in the 12 topical areas contained in the survey. Some of the differences between male and female civilian spouses are summarized here. (1) Housing and Neighborhood: Male spouses are more likely not to be living at the same geographic location as their soldier spouses, are less likely to be satisfied with their current housing, and are more likely to prefer to live off-post, renting or owning their own home. (2) Family Relocation: Male spouses are less likely than female spouses to have made a PCS move and less likely to be satisfied with Army Relocation Services, although they were more likely to use services such as guest house lodging and off-post referrals. (3) Family Separations: Soldiers married to civilian male spouses are less likely to have been separated from their family for 9 or more weeks in the last year than are those married to female spouses, and there are several indications that male spouses may be more likely to have difficulty coping if their soldier spouse is deployed. (4) Army Chaplains: Although male spouses are more likely than female spouses to use Chaplain services, they are less satisfied with those services than are the female spouses. (5) The Army and You: In general, male spouses are less well prepared than female spouses for emergencies or soldier deployment. (6) Your Background: Male spouses are more likely than female spouses to be Black, multi-racial, older, and remarried. They are also more likely to be dissatisfied with their marriage and the way things are going for them personally. (7) Paid and Volunteer Work: Male spouses are more likely than female spouses to be employed

full-time, in school or training, and/or retired, and less likely to be in volunteer work. (8) Army Spouse's Background: Male spouses are more likely than female spouses to be married to junior enlisted personnel and to multi- or bi-racial, Black, and better educated soldiers. (9) Health Care: Although male and female spouses are equally satisfied with the overall quality and availability of Army medical and dental care, male spouses are more likely to be dissatisfied with aspects of that care such as the time needed to phone for appointments. (10) MWR Programs and Installation Services: Male spouses are more likely than female spouses to use and less likely to be satisfied with MWR (Morale, Welfare, and Recreation) and other programs such as Legal Assistance; they also are less likely to use the various assistance programs except for Army Community Services Programs, which male spouses have used more often and are more dissatisfied with than female spouses. (11) Children: Male spouses are less likely than female spouses to have dependent children, especially younger children 0-4 years, living with them and are more likely to use 40 or more hours of child care and to spend \$60 or more on child care per week. (12) Army Way of Life: Male spouses are more likely than female spouses to experience problems with life in the Army and to be less satisfied with the support/concern shown for the family by the Army.

Utilization of Findings:

The Community and Family Support Center (CFSC) will incorporate the survey findings into its ongoing community and family support studies program. The findings will be of use to Army agencies and commands for developing plans, assessing policies, and evaluating program operations and outcomes.

CONTENTS

	Page
INTRODUCTION	1
Background.....	1
Scope of Report	1
METHOD	2
Sample and Population	2
Construction and Administration of Survey.....	2
Data Analysis	2
FINDINGS.....	3
Your Housing and Neighborhood	3
Family Relocation.....	3
Family Separations	4
Army Chaplains	4
The Army and You.....	5
Your Background.....	5
Your Paid Work and Volunteer Work.....	5
Army Spouse's Background	6
Health Care, Disability, Pregnancy, and Recent Birth	6
MWR Programs and Installation Services	6
Your Children	8
The Army Way of Life.....	9
DISCUSSION	9
APPENDIX A. RESPONSES OF CIVILIAN SPOUSES TO 1995 SURVEY OF ARMY FAMILIES III.....	A-1

Civilian Spouses of Soldiers: Comparison of the Results for Male and Female Spouses

INTRODUCTION

Background

The U.S. Army Research Institute for the Behavioral and Social Sciences (ARI), sponsored by the U.S. Army Community and Family Support Center (CFSC), has conducted several Army-wide surveys of spouses of active duty soldiers. The Survey of Army Families I was conducted in the summer of 1987. The objectives of this survey were: (1) Obtain information directly from spouses; (2) Assess the status of Army Family Action Plan issues to identify progress in resolving identified issues; (3) Assess family member attitudes about the Army way of life as it affects families and about the quality of life for Army families and family members; (4) Identify new and emerging concerns of families; and (5) Supplement other evaluation and research efforts designed to improve Army support of families.

The Survey of Army Families II was conducted in the late fall of 1991. In addition to the objectives stated for the Survey of Army Families I, the objectives for the Survey of Army Families II were to: (1) Assess the impact of Operation Desert Shield/Storm on family members; and (2) Collect information on the impact of Army downsizing on family members.

The 1995 Survey of Army Families III was conducted to examine the impacts of increased PERSTEMPO¹ on Army families, identify new and emerging family issues, assess progress in resolving Army Family Action Plan issues, and track trends in the characteristics of Army families. The Special Gender Analysis, summarized in this report, was designed to examine and compare these issues as they related to civilian male and female spouses of Army soldiers. Since this was the first time the small population of male spouses had been oversampled in sufficient numbers to conduct a separate gender analysis, it was not possible to report trends in the characteristics of male spouse families.

Scope of Report

Specifically, the purpose of this report was to highlight the differences between civilian male and female spouses of soldiers in terms of their:

- Demographics and backgrounds,
- Use of, and satisfaction with, Army programs and services; and
- Attitudes, interests, and behaviors, including their comfort with the Army and the way things "work" in the Army.

¹ Time away from the home duty station or for any deployment

METHOD

Sample and Population

Survey questionnaires were mailed in January 1995 to a stratified, proportional sample of 33,000 spouses of active duty soldiers.. This included special oversampling for male spouses and for the U.S. Army in Europe (USAREUR). In September 1994, there were 292,371 active duty soldiers (not including officers who were generals or soldiers who were PV1s) married to civilian spouses. The response rate of the survey was 48%, with 12,561 usable reports returned—1,757 from male spouses and 10,804 from female spouses.

Construction and Administration of Survey

The Army Personnel Survey Office, ARI, was responsible for developing the questionnaire, conducting the survey, analyzing the data, and preparing briefings and summary reports on the findings. Some of the questions included in the survey were selected from the 1987 and 1991 surveys. In addition, managers of programs and activities for family members and Army agencies conducting studies of family members submitted questions.

The survey addressed topics such as family programs and services, Army way of life, soldier retention, medical and dental care, child care, recreation, employment status, education, housing and transportation, morale, welfare and recreation activities, issues related to deployments and separations, and the impacts of force reductions in the Army.

Survey materials were mailed to the spouses of the soldiers in early January 1995. Reminder postcards and letters were used to increase the response rates. Approximately 6,000 surveys were returned as undeliverable (of a total of 33,000 surveys). The data base was closed on 10 May 1995.

Data Analysis

A total of 12,561 cases was included in the analysis sample. Of these cases 1,757 were male spouses and 10,804 were female spouses. The cases were weighted to reflect the number of civilian male and female spouses of soldiers at each rank in the U.S. Army, equaling 15,309 male and 277,062 female civilian spouses for a total of 292,371.

There is no known bias in the results of the survey. However, under-representation of junior enlisted personnel probably results in a bias in the findings toward the experiences, behaviors, and attitudes of more senior-level soldiers and their civilian spouses.

FINDINGS

This report presents highlights of the major differences in responses by male and female spouses to survey questions in the following topic areas:

- Your Housing and Neighborhood;
- Family Relocation;
- Family Separations;
- Army Chaplains;
- The Army and You;
- Your Background;
- Your Paid Work, and Volunteer Work;
- Your Army Spouse's Background;
- Health Care, Disability, Pregnancy, and Recent Birth;
- MWR Programs and Installation Services;
- Your Children; and
- The Army Way of Life.

Your Housing and Neighborhood

Approximately 14% of the spouse respondents were male, compared to a total of 5% of Army spouses being male; and over 80% of the male and female respondents stated they lived in the continental United States.

The initial set of survey items asked about the spouse's housing situation and the neighborhoods in which they lived. Responses to these items indicated that (compared to female spouses) male spouses were more likely not to be living at the same geographic location as their soldier spouse; were less likely to be satisfied with their current housing; and were more likely to prefer to live off-post, renting or owning their own home.

Male and female spouses were equally likely to be concerned about various problems affecting the well-being of their neighborhood; however, male spouses were slightly more likely than female spouses to be concerned about crime in their neighborhood.

Family Relocation

Next, the survey asked about the spouse's and their family's experiences with Permanent Change of Station (PCS) or official Army moves during the last three years. Male spouses were found to be less likely than female spouses to have made a PCS move and less likely to have requested a sponsor when they did move. Male spouses who did request a sponsor were more likely than female spouses to report that the sponsor was helpful with military in-processing.

Among the Army Relocation Services that male spouses were more likely than female spouses to use were the following:

- Guest House Lodging;
- Off-post referral;
- Receiving a sponsor letter;
- Unit and post orientations; and
- Individualized and group relocation information.

Nevertheless, male spouses were less likely than female spouses to be satisfied with the Army Relocation Services.

Family Separations

Soldiers married to civilian male spouses were less likely to have been separated from their family for 9 or more weeks in the last year than were those married to female spouses. Male spouses were less likely than female spouses to report that their soldier was currently away from home.

If their soldier was deployed for up to 6 months, male spouses were more likely than female spouses to believe they would have problems coping. However, if their soldier was deployed overseas for an unknown length of time, male spouses were less likely than female spouses to believe they would have problems coping.

Male spouses were less likely than female spouses to participate in Family Support Groups (FSGs) by attending meetings or serving as group leaders. They were also less likely to have heard of the Army Family Team Building (AFTB) Program. Nevertheless, male spouses were more likely than female spouses to keep themselves informed about the Army and to believe the Army should solve all the problems of spouses of deployed soldiers.

Other indications that male spouses may be more likely to have difficulty coping if their soldier is deployed were indicated by their responses to the question "How well have you managed the following over the last 12 months?" Male spouses were less likely than female spouses to report they managed regular tasks well and were more likely to report they managed regular tasks poorly. Such tasks include working at a paid job, getting daily household tasks done, handling financial matters, and doing volunteer work. Also, male spouses were less likely to report that they managed most child-related tasks well, including ensuring the child did homework, taking care of the child's health, and getting the child to after-school activities.

Army Chaplains

Items concerning the spouses' use and satisfaction with the programs and services provided by the Army Chaplains indicated that male spouses were more likely than female spouses

to use Chaplain's counseling, the Family Life Center, religious retreats, and support groups. In general, however, they were less satisfied with Chaplain services than were female spouses.

The Army and You

The survey asked about factors related to the spouses' level of preparation if an emergency or other special situation occurred. In general, male spouses were less well-prepared than female spouses for emergencies or soldier deployment. Specifically, they were less likely to:

- Be married to a soldier with an up-to-date will;
- Have power-of-attorney for the soldier;
- Know the family financial obligations;
- Know how entitlements are handled;
- Know how to call the soldier at work; and
- Know who calls the soldier's alert.

Your Background

Male spouses were more likely than female spouses to be Black, multi-racial, and older. Although the male and female spouses had similar levels of education, the male spouses were more likely to have had prior military experience serving on active duty or in the National Guard.

Male spouses were more likely than the female spouses to be remarried, and to have been married to their present spouse for a shorter length of time. They were also more likely to be dissatisfied with their marriage and the way things were going for them personally.

Your Paid Work and Volunteer Work

The spouses were asked about their present employment, including the amount of time they work, the type of work they do, their income, and reasons for working. Male spouses were more likely than female spouses to be:

- Employed full-time;
- Unemployed and looking for work;
- In school or training; and/or
- Retired.

Male spouses were more likely than female spouses to: have always planned to have a career or work; have worked more than 37 weeks the previous year primarily in traditionally male jobs such as operatives, laborers, or craftsperson; have worked to earn money for basic needs; and have earned \$15,000 or more the previous year. Although male spouses were more likely than female spouses to have heard about the Spouse Preference Program, only one-third of both male and female spouses who had heard about the program had used it. Male spouses were also less likely than female spouses to find other job-hunting assistance programs helpful.

Consistent with their employment situation, male spouses were less likely than female spouses to have volunteered for Army and civilian organizations, primarily because they lacked the time due to work or school or because they were not interested.

Your Army Spouse's Background

Compared to female spouses, male spouses were more likely to be married to junior enlisted personnel (i.e., Private, Private First Class, Corporal, and Specialist), and were less likely to be married to a junior non-commissioned officer (Sergeant and Staff Sergeant) or senior non-commissioned officer (Sergeant First Class, Master Sergeant, First Sergeant, Sergeant Major, and Command Sergeant Major). In contrast, male and female spouses were equally likely to be married to warrant officers (Warrant Officer, Chief Warrant Officer, and Master Warrant Officer), company grade officers (Second Lieutenant, First Lieutenant, and Captain), and field grade officers (Major, Lieutenant Colonel, and Colonel).

The ethnic, racial, and educational backgrounds of soldiers married to male and female spouses differed. Male spouses were more likely than female spouses to be married to Multi- or Bi-racial, Black, and better educated soldiers.

Health Care, Disability, Pregnancy, and Recent Birth

Although male and female spouses were equally likely to be satisfied with the overall quality and availability of Army medical and dental care, male spouses were more likely than female spouses to be dissatisfied with the time needed to phone for an appointment, access to emergency care, and the thoroughness of the examinations and accuracy of the diagnosis

When asked if anyone in their family had a long-term disability, life-threatening illness or a chronic serious injury, male spouses were more likely than female spouses to respond "Yes." In particular, male spouses were themselves more likely than the female spouses to be disabled, ill, or injured.

Male spouses' families were less likely than female spouses' families to have given birth to a child in the last year. Of those families who did give birth, no differences were found between male and female spouses in their experiences with pregnancy complications.

MWR Programs and Installation Services

A primary focus of the survey was the spouse's and their family's use of and satisfaction with Army Morale, Welfare, and Recreation (MWR) Programs. The first set of items dealt with MWR Recreation programs and services. Compared to female spouses, male spouses were more likely to use MWR Recreation facilities and programs frequently (i.e., more than 4 times a month) for physical fitness and to relax and relieve stress. Over nine-tenths of male and female spouses rated the overall quality of the recreation services as very good, good, and adequate. However, male spouses were more likely than female spouses to say that elimination of these services would greatly decrease their quality of life.

A second set of items focused on the extent to which the spouse's family used and was satisfied with other MWR programs and installation services provided for Army families. Compared to female spouses, male spouses were more likely to use Army Legal Assistance, Army Education Centers, and Army Emergency Relief (AER) services, but they were less satisfied with Army Legal Assistance, Army Claims, Post Social Work, and Family Assistance Center (FAC) services.

Use of the Women, Infants and Children (WIC) program, AER loan/grants, food stamps, on-post and off-post food assistance, and free/reduced price school lunch programs by the families of male and female spouses of enlisted and officer personnel was compared. No differences were found in the use of these programs/services by male and female spouses of officer's families. However, families of male spouses of enlisted personnel were less likely than the families of female spouses of enlisted personnel to use assistance programs, especially the WIC program.

Among Army Community Service (ACS) programs and services for families, male spouses were more likely than female spouses to use Consumer Affairs Program/Financial Counseling and were less likely to use support related to mobilization or deployment. More likely to be rated in the top three ACS programs by male than female spouses were Relocation Assistance and Family Employment Assistance. Overall, male spouses were less likely than female spouses to have used ACS and were more likely to be dissatisfied with ACS.

Given a list of MWR programs, activities, and services, spouses were asked to indicate which programs/services they had used in the last 2 years, and then to indicate the seven programs which were most important in enhancing the quality of Army life. In general, higher percentages of both male and female spouses used the following programs/services:

- Library Services;
- Bowling;
- Fitness Center;
- Gymnasium/Playing Courts/Fields;
- Information, Ticket and Registration;
- Outdoor Recreation Areas;
- Swimming Pools;
- Travel Agency Services; and
- Automotive Shop.

Of these most used MWR programs/services, male spouses (compared to female spouses) were more likely to use Fitness Center, Gymnasium/Playing Courts/Fields, and Automotive Shop; and they were less likely to use Library Services, Bowling, Outdoor Recreation Areas, and Swimming Pools. Of other MWR programs and services used by smaller percentages of spouses, male spouses (compared to female spouses) were more likely to use Club Beverage Lounge and Local Intramural Sports; and they were less likely to use Music and Theater Programs, Youth Service Programs, Child Development Services, and Arts and Crafts programs.

Male and female spouses were in agreement on the following as the seven most important MWR programs and services:

- Fitness center;
- Library Services;
- Youth Services Program,
- Child Development Center,
- Gymnasium/Playing Courts/Fields,
- Outdoor recreation area., and
- Automotive Shop.

Within these top-rated programs/services, however, male spouses (compared to female spouses) were more likely to select as most important Gymnasium/Playing Courts/Fields and Automotive Shop; and they were less likely to select as most important Library Services, Youth Services Program, and Child Development Services. Among other MWR programs/services rated as most important by lower percentages of spouses, male spouses (compared to female spouses) were more likely to select as most important Recreation Equipment Rental, Golf, and Club Beverage Lounge; and they were less likely to select as most important Swimming Pools, Information/Tickets/Registration, Arts and Crafts Programs, and Music and Theater Programs.

Your Children

Male spouses were less likely to report having dependent children living with them, especially small children ages 0 - 4. Of those who did have dependent children ages 0 - 4, male spouses were more likely than female spouses to use on-post child care and unlicensed sitters. Male spouses with dependent children ages 5 - 12 were more likely than female spouses to leave their children home alone, and male spouses with children were age 13 - 15 were more likely to leave them with a neighbor or friend when they or their spouses were unavailable.

Overall, male spouses were more likely than female spouses to use 40 or more hours of child care and to spend \$60 or more per week on child care. In contrast, male spouses were less likely than female spouses to be satisfied with the following aspects of Army child care services at their current location:

- Cost;
- Flexibility of child care programs;
- Ease of getting care;
- Hours of operation of child care centers; and
- Availability of care in child care programs.

The Army Way of Life

The spouses were asked about their satisfaction with the Army way of life. The survey results indicated that male spouses were more likely than female spouses to experience problems with life in the Army, including opportunities to meet personal goals and being able to get along while their soldier is away. Male spouses also were more likely than female spouses to report having experienced problems in their families, including financial difficulties, job-related problems, and marital problems.

Male spouses were less satisfied with their soldier spouse's Army leaders' support and concern for the family and the knowledge Army leaders have about family programs. Given this perspective, they were more likely to be dissatisfied with the support/concern shown for the family by the Army.

Compared to the female spouses, male spouses were less likely to adjust well and were more likely to adjust badly to being an Army family. They were less likely to be satisfied and were more likely to be dissatisfied with the Army way of life.

The survey indicated that male spouses were less likely than female spouses to be satisfied with factors affecting retention in the Army. Thus, even though three-fourths of all male and female spouses reported their soldier was satisfied with his/her work in the Army, male spouses were less likely to report their soldier spouse planned to stay until retirement. Consistent with their soldier's plans, male spouses were more likely than female spouses to prefer their soldier spouses leave the Army after their current obligation.

DISCUSSION

Appendix A contains the responses of civilian male and female spouses to all items in the 1995 Survey of Army Families III. It should be noted that there were many similarities of these male and female spouses. However, this report primarily focuses on significant differences in the percentages of male and female spouses responding to various survey items, with these differences described from the perspective of the male spouse.

APPENDIX A

Responses of Civilian Spouses to 1995 Survey of Army Families III

YOUR HOUSING AND NEIGHBORHOOD

1. Where are you currently living? MARK ONE.

<u>Male</u>	<u>Female</u>	
6.4%	5.2%	Alaska/Hawaii
80.2%	81.2%	Continental U.S. (CONUS)
9.9%	11.0%	Europe
0.5%	0.6%	Korea
1.2%	0.6%	Panama
1.8%	1.4%	Other location outside the continental U.S. (Please list Question No. and "Other location" on the "Comments" sheet.)

2. Are you currently living at the same geographic location as your spouse? MARK ONE.

<u>Male</u>	<u>Female</u>	
83.1%	87.6%	Yes, with my spouse
2.8%	1.9%	Yes, but not with my spouse
14.0%	10.3%	No

3. As of today, how many months have you been living in your current geographic location? MARK ONE.

<u>Male</u>	<u>Female</u>	
39.3%	38.3%	Less than 13 months
23.6%	27.4%	13 to 24 months
17.4%	17.7%	25 to 36 months
7.2%	6.2%	37 to 48 months
12.4%	10.5%	More than 48 months

4. How far do you live from the nearest military installation or the one you use most? MARK ONE.

<u>Male</u>	<u>Female</u>	
27.4%	33.6%	I live on post
40.3%	35.2%	10 miles or less
22.1%	20.3%	11-25 miles
4.6%	4.9%	26-50 miles
2.8%	2.5%	51-100 miles
1.4%	1.6%	101-200 miles
1.0%	1.5%	201 or more miles
0.4%	0.5%	Do not know

5. In which type of housing do you currently live? MARK ONE.

<u>Male</u>	<u>Female</u>	
28.5%	34.5%	On-post government housing
5.0%	6.9%	Off-post government housing
24.3%	22.6%	Off post (own)
39.4%	33.2%	Off post (rent)
2.8%	2.8%	Other (Please list on comment sheet.)

6. How satisfied are you with your current housing? MARK ONE.

<u>Male</u>	<u>Female</u>	
60.4%	62.9%	Satisfied/Very satisfied
22.1%	20.0%	Neutral
17.5%	17.1%	Dissatisfied/Very dissatisfied

7. To what extent are you concerned about the cost of housing at your current location?

<u>Male</u>	<u>Female</u>	
35.5%	43.6%	Slight extent/Not at all
26.8%	23.3%	Moderate extent
37.7%	33.0%	Great extent/Very great extent

8. To what extent are you concerned about the following problems in the neighborhood where you live? MARK A RESPONSE FOR EACH ITEM.

TYPE OF PROBLEM	DNA; not a problem here		Great extent/ Very great extent		Moderate extent		Slight extent/ Not at all	
	Male	Female	Male	Female	Male	Female	Male	Female
Heavy and/or fast traffic	18.7%	20.7%	26.0%	26.9%	24.5%	20.9%	49.6%	52.2%
Poor housing maintenance	21.5%	21.0%	26.4%	26.1%	18.4%	18.8%	55.2%	55.2%
Poor security in housing area	16.9%	18.4%	23.7%	24.8%	22.6%	20.0%	53.7%	55.2%
Poor quality schools	29.2%	30.3%	22.4%	24.0%	15.6%	16.8%	61.9%	59.2%
Health hazards	17.1%	18.2%	20.0%	16.6%	15.1%	15.6%	64.9%	67.8%
Crime	8.5%	8.6%	31.1%	27.6%	21.9%	25.0%	47.0%	47.4%
Gangs	15.0%	14.9%	25.7%	24.4%	17.6%	18.5%	56.7%	57.1%
Drugs	11.7%	12.5%	27.0%	25.3%	20.0%	19.9%	53.0%	54.8%

9. In which type of housing would you currently most like to live? MARK ONE.

Male	Female	
36.5%	44.7%	On-post government housing
7.9%	7.1%	Off-post government housing
47.6%	39.2%	Off post (own)
7.0%	7.5%	Off post (rent)
1.0%	1.4%	Other (Please list on comment sheet)

TYPE OF HOUSING WOULD LIKE TO LIVE IN	TYPE OF HOUSING CURRENTLY LIVING IN:							
	On-post government housing		Off-post government housing		Off post (own)		Off post (rent)	
	Male	Female	Male	Female	Male	Female	Male	Female
On-post government housing	56.1%	63.3%	28.1%	35.5%	8.0%	13.3%	41.2%	48.6%
Off-post government housing	5.7%	4.0%	34.4%	34.6%	0.4%	1.7%	10.5%	8.1%
Off post (own)	33.7%	26.6%	24.8%	20.2%	91.2%	82.8%	34.5%	28.3%
Off post (rent)	4.3%	5.0%	12.5%	7.7%	0.4%	1.2%	12.9%	14.1%
Other	0.2%	1.0%	0.1%	2.0%	0.1%	1.1%	0.8%	0.8%

FAMILY RELOCATION

10. How many Permanent Change of Station (PCS or official Army) moves have YOU made during the last 3 years? IF YOU HAVE NOT MADE A PCS MOVE IN THE LAST 3 YEARS, MARK "NONE."

<u>Male</u>	<u>Female</u>	
33.6%	29.5%	None ==> GO TO QUESTION 15.
48.1%	47.2%	1 PCS move
13.8%	18.2%	2 PCS moves
4.2%	4.6%	3 PCS moves
0.4%	0.6%	4 or more PCS moves

11. On your most recent PCS move, how many months did you have to wait (or have you been waiting) for permanent government housing? MARK ONE.

<u>Male</u>	<u>Female</u>	
7.6%	10.4%	Does not apply; we moved directly into permanent government housing.
27.0%	22.6%	Does not apply; we chose not to apply for permanent government housing.
7.9%	7.7%	Does not apply; we were not eligible for permanent government housing.

Those who had to wait for permanent government housing waited:

<u>Male</u>	<u>Female</u>	
12.8%	16.3%	Less than 1 month
25.7%	22.3%	1-3 months
18.6%	15.5%	4-6 months
10.7%	9.0%	7-9 months
32.2%	37.1%	10 or more months

12. If your spouse requested a sponsor for your most recent PCS move, which of the following did the sponsor do for your family? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
33.5%	42.5%	Does not apply; we did not request one.
38.6%	36.2%	Does not apply; we had no sponsor.

For those who had a sponsor, the sponsor:

<u>Male</u>	<u>Female</u>	
39.7%	47.1%	Greeted us upon arrival
37.1%	42.2%	Helped orient us with the community
47.4%	45.2%	Helped orient us with the installation
12.2%	9.8%	Accompanied us to ACS
61.8%	53.5%	Helped soldier with military in-processing
18.4%	19.2%	Other important type of help (Please list on comment sheet.)

13. For your most recent PCS move, how satisfied were you with the following Army relocation services?

RELOCATION SERVICES	Used by		Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female	Male	Female
Computer program at ACS giving location information (such as RAIS or SITES)	33.1%	29.3%	45.5%	58.3%	24.5%	22.3%	30.1%	19.5%
Individual relocation counseling and information	35.6%	28.8%	30.4%	38.3%	25.5%	25.2%	44.1%	36.5%
Group relocation counseling and information	28.0%	22.2%	22.6%	34.5%	27.6%	25.7%	49.8%	39.8%
Welcome packet	77.4%	78.0%	57.0%	66.9%	19.6%	17.5%	23.5%	15.5%
Sponsor letter	49.9%	34.5%	38.5%	42.3%	21.0%	19.2%	40.6%	38.5%
Lending closet	33.8%	30.8%	65.6%	70.1%	23.4%	15.2%	11.0%	14.9%
Official installation orientation	52.2%	40.6%	41.0%	46.4%	27.5%	24.5%	31.4%	29.1%
Unit orientation	55.5%	44.4%	40.2%	43.0%	26.2%	25.3%	33.5%	31.7%
Overseas orientation (USAREUR)	66.6%	46.5%	47.2%	39.0%	12.4%	24.5%	40.4%	36.5%
Post/installation Guest House temporary lodging	58.5%	54.2%	52.0%	56.8%	13.7%	13.6%	34.4%	29.5%
Off-post Housing Referral Office	56.3%	46.7%	43.1%	43.9%	19.5%	22.1%	37.4%	34.0%
Post (Government) Housing Office	71.1%	67.9%	45.4%	47.1%	21.5%	23.7%	33.1%	29.2%

14. For your most recent PCS move, what amount of costs incurred during the move were not covered by the Army? MARK ONE.

Male	Female	
17.1%	20.2%	Does not apply; all costs were covered.
5.2%	6.4%	Less than \$100
34.3%	30.2%	\$100 - \$500
15.2%	17.5%	\$501 - \$1,000
9.3%	7.3%	\$1,001 - \$1,500
3.7%	3.9%	\$1,501 - \$2,000
7.1%	4.4%	Over \$2,000
8.1%	10.2%	Do not know

FAMILY SEPARATIONS

15. During the last 12 months, how many weeks has your spouse been away from home because of military duties (including deployments and assignments, training, TDY, etc.)?

<u>Male</u>	<u>Female</u>	
44.9%	30.1%	4 weeks or less
12.8%	14.9%	5-8 weeks
11.4%	15.1%	9-12 weeks
5.4%	10.3%	13-16 weeks
7.0%	8.3%	17-20 weeks
4.1%	5.2%	21-24 weeks
3.6%	4.6%	25-28 weeks
2.4%	3.3%	29-32 weeks
1.6%	2.5%	33-36 weeks
6.7%	5.9%	37 or more weeks

16. During the last 12 months, what was the longest single period of time (consecutive weeks) your spouse was away from home because of military duties (including deployments and assignments, training, TDY, etc.)?

<u>Male</u>	<u>Female</u>	
56.1%	54.6%	4 weeks or less
11.5%	16.2%	5-8 weeks
10.0%	9.7%	9-12 weeks
5.6%	5.3%	13-16 weeks
4.3%	3.5%	17-20 weeks
3.1%	3.0%	21-24 weeks
1.9%	2.3%	25-28 weeks
1.8%	1.4%	29-32 weeks
0.6%	0.7%	33-36 weeks
5.2%	3.3%	37 or more weeks

17. Is your spouse currently away from home because of... MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
73.5%	66.2%	Does not apply; my spouse is not away.

Spouses with the soldier currently away say the soldier is away for:

<u>Male</u>	<u>Female</u>	
9.5%	9.0%	extended TDY
29.6%	17.1%	schooling
22.6%	39.7%	training exercise
8.8%	16.1%	a deployment
23.1%	18.7%	unaccompanied tour
20.3%	14.4%	other reason (Please list on comment sheet.)

18. During the last 12 months, has your spouse been away on an unaccompanied tour?

<u>Male</u>	<u>Female</u>	
14.8%	14.8%	Yes
85.2%	85.2%	No

19. Below are some questions about Family Support Groups (FSGs). Please answer the questions for your Family Support Group during the last 12 months.

QUESTIONS ABOUT FSG	Yes		No		Do not know	
	Male	Female	Male	Female	Male	Female
Is there an FSG for your <u>spouse's</u> unit?	32.0%	52.8%	12.3%	12.3%	55.7%	34.9%
Of spouses who have an FSG for the soldier's unit:						
Is the FSG in your <u>spouse's</u> unit active? (If there was an FSG)	73.4%	73.8%	11.8%	13.0%	14.8%	13.3%
Of spouses whose FSG is active:						
Have you participated in FSG activities by attending meetings?	34.9%	64.1%	65.1%	35.9%		
Have you participated in FSG activities by serving as an FSG leader?	6.0%	20.6%	94.0%	79.4%		

20. How would you rate how well your FSG has helped unit families?

Of spouses whose FSG is active:

<u>Male</u>	<u>Female</u>	
29.7%	31.0%	Good
23.2%	29.9%	Fair
6.9%	3.9%	Poor
40.3%	25.3%	Do not know

21. Have you heard anything about the Army Family Team Building Program (AFTB)?
MARK ONE.

<u>Male</u>	<u>Female</u>	
90.8%	82.2%	No
4.0%	5.5%	Yes, but only the name
3.1%	6.3%	Yes, a little about the program
0.8%	2.4%	Yes, a moderate amount about the program
0.9%	1.8%	Yes, a great amount about the program
0.3%	1.9%	Yes, and I have attended/will be attending AFTB courses

22. How ready are you to handle family matters if your spouse is called for a No-notice/Short-notice deployment of unknown length?

<u>Male</u>	<u>Female</u>	
0	0	Very well
0	0	Well
0	0	Undecided
0	0	Poorly
0	0	Very poorly

DATA UNUSABLE.

23. How much of a problem would you have coping if your spouse had to go away on an Army assignment, such as a deployment, for...

LENGTH OF DEPLOYMENT	Serious/Very serious problem coping		Moderate problem coping		No problem coping/Slight problem coping	
	Male	Female	Male	Female	Male	Female
less than a month?	5.1%	1.4%	6.1%	3.7%	88.9%	94.9%
1 or 2 months?	7.7%	3.4%	10.4%	9.6%	81.9%	87.0%
3 to 6 months?	17.9%	12.7%	23.1%	24.2%	59.0%	63.1%
7 months to a year?	35.1%	30.3%	22.7%	27.6%	42.2%	42.0%
over a year?	49.9%	45.0%	18.0%	25.1%	32.1%	29.9%
a mission overseas of undetermined length?	56.4%	54.7%	15.7%	23.2%	27.9%	22.1%

24. To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH ITEM.

STATEMENTS	Disagree/Strongly disagree		Undecided		Agree/Strongly agree	
	Male	Female	Male	Female	Male	Female
My spouse has kept/keeps me well informed about the Army.	9.9%	10.2%	8.7%	8.7%	81.4%	81.1%
I keep myself well informed about the Army.	14.1%	15.7%	10.0%	17.6%	76.0%	66.7%
I feel comfortable dealing with Army agencies.	29.1%	26.4%	17.0%	21.1%	54.0%	52.5%
I feel comfortable dealing with the Army medical system while my spouse is away.	25.1%	22.9%	15.2%	11.8%	59.7%	65.3%
Army civilian employees treat family members of soldiers with the appropriate amount of respect.	45.6%	39.9%	24.9%	24.9%	29.5%	35.2%
Spouses of deployed soldiers deserve to be given special treatment by the Army.	22.6%	23.3%	26.0%	25.4%	51.4%	51.3%
It is the Army's responsibility to try to solve all the problems of spouses of deployed soldiers.	61.3%	64.7%	16.4%	16.9%	22.3%	18.4%

25. How satisfied are you with your marriage at the present time? PLEASE RATE YOURSELF ON THE FOLLOWING SCALE.

Male	Female	
77.6%	84.2%	Satisfied/Very satisfied (range 1-4)
10.0%	8.3%	Midrange (5-7)
12.4%	7.4%	Dissatisfied/Very dissatisfied (range 8-11)

26. Overall, during the last 12 months, how well have you managed the following? MARK A RESPONSE FOR EACH ITEM.

TASKS MANAGED	Well/Very well		Average		Poorly/ Very poorly	
	Male	Female	Male	Female	Male	Female
Getting daily household tasks done	63.1%	72.4%	29.5%	23.9%	7.4%	3.7%
Obtaining needed transportation	77.3%	82.4%	15.9%	11.8%	6.8%	5.8%
Working at your paid job	75.4%	84.0%	14.7%	11.7%	9.9%	4.3%
Shopping (for necessities)	71.0%	80.3%	24.0%	15.7%	5.0%	4.0%
Handling financial matters	64.6%	72.3%	25.7%	21.2%	9.7%	6.5%
Arranging for child care	56.5%	67.0%	28.2%	20.1%	15.3%	12.9%
Ensuring child(ren) did schoolwork	72.8%	82.8%	21.7%	14.7%	5.5%	2.5%
Child(ren)'s participation in after-school activities	59.7%	70.6%	25.4%	20.4%	14.9%	9.0%
Taking care of child(ren) at home	76.3%	89.1%	21.2%	9.8%	2.5%	1.1%
Disciplining/handling child(ren)	72.6%	76.9%	22.1%	20.0%	5.4%	3.0%
Taking care of child(ren)'s health	81.4%	91.8%	16.4%	7.3%	2.3%	0.9%
Taking care of your own health	59.5%	64.8%	28.3%	26.2%	12.1%	8.9%
Handling your own loneliness	49.3%	49.4%	35.1%	36.1%	15.6%	14.5%
Doing your regular volunteer work	46.6%	58.0%	30.8%	27.1%	22.6%	14.3%
Doing additional volunteer work	37.2%	45.8%	26.5%	26.4%	36.2%	27.8%
Maintaining safety/security of your home	77.6%	77.3%	19.2%	20.0%	3.2%	2.7%
Spending time together as a family	55.0%	64.6%	26.7%	22.3%	18.4%	13.2%

ARMY CHAPLAINS

27. Listed below are some programs and services provided for families by Army chaplains. If you have used the program or service in the last 2 years, indicate how satisfied you are with the program or service.

ARMY CHAPLAIN PROGRAMS AND SERVICES	Used by		Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female	Male	Female
Chaplain's Family Life Center	10.4%	7.1%	52.6%	66.7%	29.7%	22.7%	17.7%	10.6%
Chaplain's counseling	17.6%	13.8%	54.9%	64.8%	20.4%	18.8%	24.7%	16.4%
Worship services	26.5%	30.8%	71.1%	78.1%	21.9%	73.7%	7.0%	8.2%
Religious education classes	13.9%	14.0%	51.9%	77.7%	32.7%	12.2%	15.3%	10.1%
Hospital visitation	17.0%	15.0%	58.3%	65.2%	25.5%	20.5%	16.1%	14.3%
Chaplain's support groups	10.5%	6.3%	46.1%	61.1%	34.2%	24.8%	19.7%	14.1%
Religious retreats	10.1%	7.0%	48.9%	70.3%	35.9%	19.4%	15.2%	10.3%
Unit chaplain assigned to your <u>spouse's</u> unit	16.4%	19.9%	54.3%	72.4%	19.8%	15.9%	25.9%	11.6%
Chaplain's assistant (enlisted) assigned to your <u>spouse's</u> unit	12.5%	11.0%	49.1%	61.5%	34.2%	27.1%	16.7%	11.4%

THE ARMY AND YOU

If your *spouse* were to be deployed for a long period of time, you would have sole responsibility for some things you may not usually handle. The questions below ask about some things important for both spouses to have or know, if a special situation or emergency occurs.

28. In case of an emergency,...

THINGS IMPORTANT IN AN EMERGENCY	YES		NO	
	Male	Female	Male	Female
Does your spouse have an up-to-date last will and testament?	59.2%	67.6%	40.8%	32.4%
Do you have power of attorney to act in behalf of your spouse when he/she is away?	61.1%	72.6%	38.9%	27.4%
Does someone else have the power of attorney to act in behalf of your spouse when he/she is away?	15.5%	5.8%	84.5%	94.2%
Do you have the equivalent of 2 weeks pay on hand or in savings in case of an emergency?	54.2%	49.2%	45.8%	50.8%

29. Do YOU have an up-to-date last will and testament?

<u>Male</u>	<u>Female</u>	
37.2%	31.0%	Yes
62.8%	69.0%	No

30. There are many documents and procedures which are unique to the Army. Do you know the following?

DOCUMENTS/PROCEDURES	YES		NO	
	Male	Female	Male	Female
Your spouse's military pay entitlements?	81.7%	84.8%	18.3%	15.2%
How to read your spouse's LES (Leave and Earnings statement)?	89.6%	92.3%	10.4%	7.7%
How your spouse's pay entitlements are handled (sent to bank, allotments, etc.)?	92.1%	96.3%	7.9%	3.7%
Your total family financial obligation (bills, loans, amounts, due dates)?	90.5%	96.1%	9.5%	3.9%
Insurance entitlements (military and civilian) in the event of your spouse's injury or death?	81.1%	81.6%	18.9%	18.4%
Location of insurance policies/other important documents?	85.2%	89.4%	14.8%	10.6%
U.S. Army casualty notification procedures?	41.0%	35.9%	59.0%	64.1%
Who contacts your spouse when there is a unit alert/emergency to report to work?	63.9%	68.0%	36.1%	32.0%
Procedures for contacting your spouse in event of an emergency?	78.4%	82.4%	21.6%	17.6%

YOUR BACKGROUND

31. Are you female or male?

<u>Male</u>	<u>Female</u>
5.2%	94.8%

32. Are you of Hispanic/Spanish origin or ancestry?

<u>Male</u>	<u>Female</u>	
9.0%	10.0%	Yes
91.0%	90.0%	No

33. What is your racial background? MARK ONE.

<u>Male</u>	<u>Female</u>	
3.0%	1.3%	American Indian or Alaska Native
2.9%	5.5%	Asian or Pacific Islander
30.2%	14.5%	Black
63.8%	78.7%	White

34. Do you consider yourself to be bi-racial or multi-racial?

<u>Male</u>	<u>Female</u>	
16.0%	11.3%	Yes
84.0%	88.7%	No

35. What is the highest level of education you have completed? MARK ONE.

<u>Male</u>	<u>Female</u>	
3.0%	4.3%	Less than high school, but no diploma, certificate, or GED
22.9%	26.6%	High school completed with diploma
7.3%	5.1%	High school completed with GED
4.5%	6.8%	Vocational/technical school graduate
24.5%	23.8%	1-2 years of college, but no degree
8.4%	7.4%	Associate degree
7.7%	6.3%	3-4 years of college, but no degree
10.4%	13.6%	Bachelor's degree
3.6%	2.6%	A year or more of graduate credit, but no graduate degree
6.0%	3.1%	Master's degree
0.4%	0.1%	Doctorate degree
1.1%	0.4%	Professional degree, such as MD, DDS, JD

36. How old were you on your last birthday?

<u>Male</u>	<u>Female</u>	
0.7%	2.9%	19 or under
12.6%	22.3%	20-24 years of age
22.7%	24.7%	25-29 years of age
21.4%	22.5%	30-34 years of age
15.5%	15.7%	35-39 years of age
27.0%	11.9%	40 or more years of age

37. What is your current marital status? MARK ONE.

<u>Male</u>	<u>Female</u>	
64.0%	80.7%	Married for the first time
31.9%	17.3%	Remarried, was divorced
0.5%	0.5%	Remarried, was widowed
0.9%	0.5%	Legally separated
2.7%	1.0%	Filing for divorce

38. How long have you been married to your current spouse?

<u>Male</u>	<u>Female</u>	
45.0%	40.4%	4 years or less
28.1%	26.1%	5-9 years
17.3%	18.4%	10-14 years
6.1%	9.5%	15-19 years
3.5%	5.5%	20 or more years

39. Other than currently being married to a soldier on Active Duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
65.7%	11.5%	Served on Active Duty
17.4%	4.1%	Served/serving with National Guard/Reserves
17.1%	18.9%	Child of parent(s) in the military service
3.4%	8.1%	Previously married to a military service member
19.3%	17.0%	Worked/working as a civilian for the U.S. Armed Forces
18.5%	55.4%	None of the above

40. How much of a problem have you had obtaining Army family services during the last year because you had difficulty using English?

<u>Male</u>	<u>Female</u>	
95.0%	91.7%	Does not apply; I do not have difficulty using English.
3.8%	6.3%	Slight or no problem
0.6%	1.3%	Moderate problem
0.5%	0.7%	Serious or very serious problem

41. How satisfied are you with the way things are going for you personally?

<u>Male</u>	<u>Female</u>	
26.1%	31.1%	Very satisfied
50.1%	54.9%	More or less satisfied
22.6%	12.4%	Not at all satisfied
1.2%	1.7%	Do not know

YOUR PAID WORK

- 42. Which of the following best describes your current work situation?
MARK ALL THAT APPLY.**

<u>Male</u>	<u>Female</u>	
54.5%	41.4%	I am working in 1 job for pay now.
5.3%	2.8%	I am working in 2 or more jobs for pay now.
1.1%	1.4%	Have a job, but not at work presently because of <u>temporary</u> illness, strike, etc.
10.4%	4.0%	Unemployed/laid off
18.3%	11.2%	Looking for work, full-time
8.3%	8.8%	Looking for work, part-time
2.2%	6.9%	Do not want to work for pay now
13.4%	9.1%	In school or training
9.7%	41.9%	Homemaker
9.4%	0.3%	Retired
6.2%	5.3%	Other (Please list on comment sheet.)

- 43. How helpful was each of the following sources while you looked/have been looking for a paid job?
(During the last 3 years).**

<u>Male</u>	<u>Female</u>	
15.7%	24.7%	Does not apply; I have not looked for a paid job during the last 3 years.

JOB INFORMATION/ASSISTANCE SOURCES	Have used during last 3 years		Somewhat helpful/ Very helpful/ Extremely helpful		Not at all Helpful/ A little helpful	
	Male	Female	Male	Female	Male	Female
Army Civilian Personnel Office (CPO) at previous installation	44.7%	39.7%	40.4%	42.7%	59.6%	57.3%
Army CPO at new installation	49.2%	39.6%	35.8%	36.9%	64.2%	63.1%
Army Career and Alumni Program (ACAP) job assistance center	28.1%	13.9%	36.5%	38.3%	63.5%	61.7%
ACS Family Member Employment Assistance Program	27.6%	24.1%	26.6%	39.9%	73.4%	60.1%
Civilian Employment Agency	41.2%	29.9%	39.8%	43.1%	60.2%	56.9%
Military friends or acquaintances	50.0%	45.2%	57.5%	63.9%	42.5%	36.1%
Civilian friends or acquaintances	56.8%	50.2%	66.9%	70.1%	33.1%	29.9%
Unit/installation newspaper	47.0%	37.6%	27.9%	35.2%	72.1%	64.8%
Civilian newspaper	65.1%	59.8%	59.2%	62.8%	40.8%	37.2%

- 44. Have you heard of the military Spouse Preference Program for employment?**

<u>Male</u>	<u>Female</u>	
45.0%	49.2%	No
36.0%	33.3%	Yes, but I have not used it
19.0%	17.5%	Yes, and I have used it

45. From January 1994 through December 1994, how many weeks did you work for pay, either full-time or part-time? INCLUDE WEEKS ON PAID LEAVE. GIVE YOUR BEST ESTIMATE.

<u>Male</u>	<u>Female</u>	
85.5%	66.3%	Worked for pay during the 12-month period.

Those spouses who worked for pay during the 12-month period worked:

<u>Male</u>	<u>Female</u>	
2.6%	5.1%	4 weeks or less
6.1%	6.2%	5-8 weeks
7.7%	8.3%	9-12 weeks
3.2%	5.5%	13-16 weeks
4.5%	6.2%	17-20 weeks
2.7%	5.6%	21-24 weeks
5.5%	4.9%	25-28 weeks
5.3%	6.0%	29-32 weeks
4.6%	5.2%	33-36 weeks
57.7%	47.1%	37 or more weeks

46. Altogether from the period from January 1994 through December 1994, what was the total amount that you earned from your job or your own business before taxes and other deductions? GIVE YOUR BEST ESTIMATE.

<u>Male</u>	<u>Female</u>	
86.2%	66.0%	Worked for pay during the 12-month period.

Those spouses who worked for pay during the 12-month period earned:

<u>Male</u>	<u>Female</u>	
8.9%	23.4%	\$1-2,499
11.1%	14.5%	\$2,500-4,999
16.0%	20.9%	\$5,000-9,999
16.0%	15.1%	\$10,000-14,999
13.8%	9.7%	\$15,000-19,999
11.7%	6.8%	\$20,000-24,999
22.6%	9.6%	\$25,000 or more

47. What is your current employment status? MARK ONE.

<u>Male</u>	<u>Female</u>	
50.5%	27.5%	Employed full-time
13.6%	19.4%	Employed part-time
21.6%	14.4%	Not employed, currently looking for employment
6.7%	15.2%	Not employed, not currently looking for employment but would like a paying job
7.5%	23.5%	Not employed, not looking for employment and do not want a paying job now

IF YOU ARE NOT WORKING IN A PAID JOB,
GO TO QUESTION 51.

48. Which of the following best describes your current main job? MARK ONE.

<u>Male</u>	<u>Female</u>	
8.1%	8.0%	Self-employed
59.1%	66.1%	Civilian job (<u>not</u> Federal)
7.1%	4.6%	Army and Air Force Exchange Service (AAFES)
6.7%	6.8%	Department of the Army Civilian (DAC)
4.0%	3.0%	Department of the Defense agency (not Army)
7.8%	6.3%	Other Career Federal Civil Services or Wage Grade Job (includes career-conditional)
7.1%	5.1%	Other job for Federal government (such as temporary hire, over-hire, personal services contract)

49. What best describes the type of work you do in your paid job? MARK ONE.

<u>Male</u>	<u>Female</u>	
0.9%	9.9%	<u>Child development</u> or other day care worker
5.4%	22.1%	<u>Clerical</u> , such as bank teller, bookkeeper, secretary, typist, ticket agent
13.6%	0.9%	<u>Craftsperson</u> , such as baker, automobile mechanic, machinist, painter, plumber, telephone installer, carpenter
10.6%	2.1%	<u>Laborer</u> , such as construction worker, car washer, sanitary worker
10.7%	8.2%	<u>Manager, Administrator</u> , such as sales manager, office manager, school administrator, buyer, restaurant manager, government official
9.1%	2.3%	Operative, such as assembler, machine operator, welder, taxicab, bus or truck driver
1.3%	6.9%	<u>School Teacher</u> , such as elementary or secondary
14.2%	12.6%	<u>Professional</u> , such as social worker, sports coordinator, accountant, computer programmer, artist, registered nurse, engineer, librarian, writer
4.9%	1.5%	<u>Professional</u> , such as dentist, physician, lawyer, scientist, college teacher
2.6%	0.9%	<u>Proprietor or Owner</u> , such as owner of small business, contractor
7.6%	12.4%	<u>Sales</u> , such as salesperson, advertising or insurance agent, real estate broker
10.5%	14.6%	<u>Service</u> , such as barber, beautician, practical nurse, private household worker, janitor, waiter, waitress, food service worker
8.5%	5.6%	<u>Technical</u> , such as draftsperson, medical or dental technician, computer operator

50. Which of the following best describes why you are working? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
72.0%	63.5%	Need the money for basic family expenses
51.3%	40.1%	Always planned to work/have a career
24.3%	36.5%	Wanted extra money to use now
38.0%	37.5%	Saving income for the future
36.8%	43.6%	Independence/self-esteem
28.2%	30.8%	Just enjoy working
22.9%	23.0%	To gain experience for a future career
1.9%	3.5%	Other (Please list on comment sheet.)

VOLUNTEER WORK

51. During the last 3 months, how many hours of volunteer work did you do for MILITARY-affiliated organizations?

<u>Male</u>	<u>Female</u>	
91.4%	83.5%	None
3.2%	6.4%	1-12 hours
1.4%	3.1%	13-25 hours
1.4%	2.5%	26-49 hours
0.4%	1.5%	50-74 hours
0.5%	0.7%	75-99 hours
1.7%	2.3%	100 or more hours

52. During the last 3 months, how many hours of volunteer work did you do for CIVILIAN organizations?

<u>Male</u>	<u>Female</u>	
86.3%	80.6%	None
4.6%	7.4%	1-12 hours
2.9%	3.9%	13-25 hours
2.0%	3.6%	26-49 hours
1.2%	1.8%	50-74 hours
0.7%	0.7%	75-99 hours
2.3%	2.1%	100 or more hours

53. What are the reasons you do not do volunteer work? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
15.5%	23.3%	Does not apply; I do volunteer work.

Reasons for those who do not volunteer...

<u>Male</u>	<u>Female</u>	
17.3%	27.0%	Lack of child care
2.9%	2.4%	Am not in good health
5.6%	12.8%	Lack of transportation
0.8%	2.1%	Do not speak English very well
50.6%	39.8%	Do not have time because of my job/school
44.1%	55.6%	Do not have time because of my family and home responsibilities
10.5%	12.7%	Do not know where to go to volunteer
18.7%	15.5%	Have not been asked to volunteer
5.1%	3.7%	Costs too much money
9.2%	9.7%	Have not found the right kind of volunteer work
2.8%	2.7%	Have had a bad experience as a volunteer
29.3%	18.9%	Am not interested in volunteering
2.9%	4.2%	Other (Please list on comment sheet.)

YOUR ARMY SPOUSE'S BACKGROUND

54. What is your spouse's present rank? MARK ONE.

Enlisted			Warrant Officer			Commissioned Officer		
Male	Female	Rank	Male	Female	Rank	Male	Female	Rank
DNA	DNA	PV1 (E1)	0.2%	0.6%	WO1 (W1)	2.1%	1.1%	2LT (O1)
6.6%	2.7%	PV2 (E2)	0.4%	1.5%	CW2 (W2)	2.5%	1.4%	1LT (O2)
9.7%	5.3%	PFC (E3)	0.2%	1.0%	CW3 (W3)	7.0%	6.1%	CPT (O3)
25.8%	18.7%	CPL/SPC (E4)	0.0%	0.6%	CW4/MW4/CW5 (W4/5)	4.1%	3.8%	MAJ (O4)
18.2%	20.3%	SGT (E5)				2.0%	2.6%	LTC (O5)
11.9%	17.0%	SSG (E6)				0.5%	1.2%	COL (O6)+
7.6%	12.1%	SFC (E7)						
1.1%	3.1%	MSG/1SG (E8)						
0.1%	1.0%	SGM/CSM (E9)						

55. What is the highest level of education your spouse has completed? MARK ONE.

Male	Female	
0.0%	0.4%	Less than high school, but no diploma, certificate, or GED
16.0%	25.8%	High school completed with diploma
2.3%	5.0%	High school completed with GED
4.1%	2.3%	Vocational/technical school graduate
28.7%	29.6%	1-2 years of college, but no degree
11.3%	8.1%	Associate degree
7.4%	6.2%	3-4 years of college, but no degree
16.9%	11.7%	Bachelor's degree
3.1%	2.3%	A year or more of graduate credit, but no graduate degree
6.7%	6.6%	Master's degree
0.6%	0.4%	Doctorate degree
2.8%	1.7%	Professional degree, such as MD, DDS, JD

56. Is your spouse of Hispanic/Spanish origin or ancestry?

Male	Female	
7.2%	9.9%	Yes
92.8%	90.1%	No

57. What is your spouse's racial background? MARK ONE.

Male	Female	
2.2%	1.9%	American Indian or Alaska Native
4.8%	2.9%	Asian or Pacific Islander
25.6%	17.5%	Black
67.4%	77.8%	White

58. Does your spouse consider himself/herself to be bi-racial or multi-racial?

Male	Female	
13.0%	9.2%	Yes
87.0%	90.8%	No

59. How satisfied do you believe your spouse is with the type of work he/she does in the Army?

Male	Female	
62.8%	64.2%	Satisfied/Very satisfied
17.1%	17.8%	Neutral
20.2%	18.1%	Dissatisfied/Very dissatisfied

60. Has your spouse been deployed/relocated to serve in the following locations during the time periods indicated? MARK ALL THAT APPLY.

Male	Female	
78.0%	53.0%	Does not apply; my spouse has not been deployed/relocated for any of these.

For the soldiers who have been deployed:

Male	Female	
1.8%	4.3%	Vietnam (March 1962-January 1973)
1.0%	3.0%	Grenada (October 1983-November 1983)
4.1%	10.2%	Panama (December 1989-January 1990)
55.7%	58.7%	Persian Gulf/Southwest Asia (August 1990-April 1991)
10.7%	8.2%	Somalia (December 1992-March 1994)
0.7%	1.1%	Macedonia (July 1993-)
14.6%	13.0%	Haiti (September 1994-)
13.8%	8.7%	Persian Gulf/Southwest Asia (October 1994-)
19.8%	24.1%	Other overseas deployment (Please list on comment sheet.)

61. How often has the following occurred at your spouse's duty assignment during the last 12 months? MARK A RESPONSE FOR EACH ITEM.

Male	Female	
8.6%	6.0%	Does not apply; I don't know because my spouse has been/is away.

OCCURRENCES AT SPOUSE'S DUTY ASSIGNMENT	Often/Very Often/Always		Sometimes		Seldom/Very Seldom/Never	
	Male	Female	Male	Female	Male	Female
Your spouse decided to stay at work beyond normal duty hours.	36.6%	36.5%	29.4%	28.3%	34.0%	35.2%
Your spouse was kept at work beyond normal duty hours.	44.6%	48.8%	31.6%	30.1%	23.9%	21.2%
At the start of the day you did not know when your spouse would leave work at the end of the day.	48.6%	55.9%	18.3%	19.1%	33.0%	24.9%
You had to cancel important personal/family plans because of your spouse's work schedule.	23.9%	27.7%	24.3%	27.7%	51.8%	44.7%
Your spouse was required to work on the weekend.	35.1%	33.0%	31.2%	34.3%	33.7%	32.7%

62. At the present time, what are your spouse's Army career plans? MARK ONE.

<u>Male</u>	<u>Female</u>	
47.3%	64.0%	To stay in the Army until retirement
24.1%	19.6%	To stay in the Army beyond his/her present obligation, but not necessarily to retirement.
24.1%	14.5%	To leave the Army <u>upon completion</u> of his/her present obligation
4.5%	2.0%	To leave the Army <u>before completion</u> of his/her present obligation

63. At the present time, what would you like your spouse's Army career plans to be? MARK ONE.

<u>Male</u>	<u>Female</u>	
52.3%	65.7%	To stay in the Army until retirement
19.4%	18.0%	To stay in the Army beyond his/her present obligation, but not necessarily to retirement.
20.7%	12.6%	To leave the Army <u>upon completion</u> of his/her present obligation
7.7%	3.8%	To leave the Army <u>before completion</u> of his/her present obligation

**Listed below are some reasons people want their spouses to remain in the Army beyond their current obligation.
PLEASE READ THE ENTIRE LIST BEFORE ANSWERING QUESTION 64 BELOW.**

64. Which of the reasons listed below is your reason for wanting your spouse to remain in the Army beyond his/her current obligation? MARK ONE EACH IN COLUMN A, B, AND C.

DATA UNUSABLE.

REASON FOR WANTING SPOUSE TO REMAIN IN THE ARMY BEYOND CURRENT OBLIGATION	Most Important/ Strongest Reason		Next Or Second Most Important/ Strongest Reason		Next Or Third Most Important/ Strongest Reason	
	Male	Female	Male	Female	Male	Female
My spouse's satisfaction with his/her Army job	0	0	0	0	0	0
Opportunity for my spouse to serve his/her country	0	0	0	0	0	0
Opportunity for my spouse to develop job skills	0	0	0	0	0	0
The security and stability of my spouse's job	0	0	0	0	0	0
My spouse's pay and allowances	0	0	0	0	0	0
My spouse's retirement pay and benefits	0	0	0	0	0	0
Medical care available for family members	0	0	0	0	0	0
Army support services available for family members	0	0	0	0	0	0
Limited job opportunities outside the Army	0	0	0	0	0	0
Opportunities to travel	0	0	0	0	0	0
Other reason (Please list on comment sheet.)	0	0	0	0	0	0

HEALTH CARE

65. How satisfied are you with the quality and availability of Army medical and dental care for you and your family during the last 2 years MARK A RESPONSE FOR EACH ITEM.

ARMY MEDICAL AND DENTAL CARE	Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female
ARMY MEDICAL CARE AND SERVICES						
Overall quality	59.0%	57.1%	13.7%	17.0%	27.2%	25.9%
Availability	50.1%	47.2%	16.9%	18.1%	32.9%	34.7%
ARMY DENTAL CARE AND SERVICES						
Overall quality	43.4%	46.9%	16.9%	17.9%	39.7%	35.2%
Availability	36.0%	37.2%	16.2%	16.4%	47.8%	46.4%

66. How satisfied are you with the following aspects of Army medical care for you and your family at your current location during the last 2 years?

Male 5.7% Female 5.4% Does not apply; Army medical care is not available at this location.

ASPECTS OF ARMY MEDICAL CARE	Have used		Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female	Male	Female
Thoroughness of examinations and accuracy of diagnosis	84.1%	93.4%	50.7%	53.3%	16.8%	20.0%	32.5%	26.7%
Thoroughness of treatment	84.8%	93.8%	50.3%	53.6%	20.3%	21.7%	29.3%	24.7%
Advice you get about ways to avoid illness and stay healthy	78.5%	85.9%	48.1%	45.1%	32.6%	34.5%	19.2%	20.4%
Time spent on the telephone to set up an appointment	82.7%	94.0%	30.4%	25.0%	18.0%	16.7%	51.6%	58.3%
Time between first call to set up an appointment and being seen by medical staff	83.8%	94.0%	32.9%	35.7%	22.6%	21.0%	44.5%	43.3%
Time spent waiting to see a doctor or medical support staff	86.7%	95.3%	32.1%	31.9%	20.2%	24.0%	47.7%	44.1%
Time for pharmacy to fill prescriptions	84.1%	93.4%	53.8%	47.4%	19.8%	22.5%	26.3%	30.1%
Time you have with doctors and medical staff during a visit	86.4%	95.1%	50.9%	50.3%	25.3%	25.7%	23.7%	24.0%
Availability of medical information or advice by phone	71.2%	81.3%	31.0%	32.5%	28.7%	26.3%	40.3%	41.3%
Availability of medical records	82.9%	90.8%	59.4%	61.2%	25.6%	25.2%	15.0%	13.7%
Hours of operation	84.3%	92.6%	54.1%	55.9%	24.8%	25.2%	21.1%	18.9%
Access to medical care in an emergency	75.1%	82.5%	52.2%	48.0%	18.0%	17.9%	29.8%	34.0%
Access to specialty care if you need it	69.7%	71.7%	39.2%	35.5%	21.8%	21.9%	39.0%	42.7%

ASPECTS OF ARMY MEDICAL CARE	Have used		Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female	Male	Female
CONTINUED								
Attitude of doctors serving you	86.1%	95.0%	54.5%	54.4%	22.8%	25.0%	22.7%	20.5%
Attitude of medical support staff serving you	86.4%	95.1%	51.2%	51.0%	24.7%	26.9%	24.1%	22.1%
Attitude of office staff serving you	86.3%	94.9%	44.3%	43.8%	26.6%	29.8%	29.1%	26.4%
Responsiveness of official channels to complaints filed (for example, Patient Assistance/Representative Office)	42.4%	39.3%	26.0%	32.6%	35.3%	34.2%	38.6%	33.2%

67. Overall, how satisfied have you been with CHAMPUS (Civilian Health and Medical Program of the Uniformed Services) during the last 3 years?

Male Female
54.4% 70.2% Have used CHAMPUS during the last 3 years.

Those who have used CHAMPUS during the last 3 years are:

Male Female
50.7% 59.2% Satisfied/Very satisfied
22.1% 19.5% Neutral
27.2% 21.3% Dissatisfied/Very dissatisfied

68. Overall, how satisfied have you been with Delta Dental Program during the last 3 years?

Male Female
58.9% 66.8% Have used the Delta Dental Program during the last 3 years.

Those who have used the Delta Dental Program during the last 3 years are:

Male Female
52.1% 66.0% Satisfied/Very satisfied
14.9% 15.6% Neutral
33.0% 18.3% Dissatisfied/Very dissatisfied

DISABILITY

69. Does any member of your Army family currently have a long-term disability, life-threatening illness, or chronic serious injury? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
13.0%	4.9%	Myself
4.9%	2.2%	My spouse
4.5%	4.9%	Our child(ren)
1.0%	0.7%	Other dependent

PREGNANCY, RECENT BIRTH

70. Are you or is your spouse currently pregnant?

<u>Male</u>	<u>Female</u>	
6.5%	8.2%	Yes
8.0%	8.9%	No, but plan to be within one year
26.3%	24.4%	No, but maybe in the future
59.2%	58.5%	No, and do not plan to be

71. During the last 12 months, have you or your spouse given birth to a child?

<u>Male</u>	<u>Female</u>	
11.6%	16.2%	Yes
88.4%	83.8%	No

72. If you or your spouse is currently pregnant or has been pregnant in the last 2 years, are/were there any complications? RESPONSES ARE FROM THOSE WHO ANSWERED YES TO QUESTION 71.

<u>Male</u>	<u>Female</u>	
50.5%	54.8%	No
33.4%	33.0%	Yes, minor complications
16.2%	12.2%	Yes, serious complications

MWR RECREATION PROGRAMS

The questions below refer to core recreation programs, such as libraries, craft shops, auto shops, outdoor recreation program, entertainment programs (dinner theaters, musical and play productions), recreation centers, BOSS program, sports programs, gyms, playing fields, and competitions.

73. How often do you (and your children) use/ participate in your post/installation recreation facilities programs? **MARK ONE.**

<u>Male</u>	<u>Female</u>	
88.6%	87.5%	Have access to post MWR programs.

Those who have access to MWR programs use them:

<u>Male</u>	<u>Female</u>	
20.7%	22.8%	Never
27.5%	26.6%	Less than once per month
16.7%	19.0%	1-2 times per month
11.5%	12.7%	3-4 times per month
23.6%	18.9%	5 or more times per month

74. Generally speaking, why do you (and your children) use/participate in your post recreation facilities/programs? **MARK ALL THAT APPLY.**

<u>Male</u>	<u>Female</u>	
30.1%	32.0%	Do not use recreation facilities/programs.

Those who use recreation facilities/programs do so for:

<u>Male</u>	<u>Female</u>	
58.0%	50.0%	Physical fitness
19.9%	19.5%	Develop a leisure skill
37.0%	42.5%	Participate with family
27.7%	30.9%	Participate with friends
48.1%	50.2%	Costs less than off-post services
7.0%	5.7%	<i>Esprit de corps</i> with spouse's work unit
27.2%	30.4%	Avoid boredom
59.2%	63.3%	Have fun
37.1%	45.2%	Get away from home
31.4%	31.3%	Be outdoors
12.5%	9.5%	Better than off-post
24.9%	26.3%	More convenient than off-post
43.5%	39.2%	Relax/relieve stress
2.1%	1.7%	Other reason (Please list on comment sheet.)

75. How do you rate the overall quality of recreation services offered at your post?

Those who use recreation services say the services are:

<u>Male</u>	<u>Female</u>	
62.2%	63.4%	Good/Very good
30.6%	30.5%	Adequate/OK
7.3%	6.1%	Poor/Very poor

76. If Army recreation facilities/programs were eliminated, how would this affect the quality of Army life for you (and your children)?

<u>Male</u>	<u>Female</u>	
30.2%	24.8%	Greatly decrease
21.0%	23.0%	Moderately decrease
15.6%	19.2%	Slightly decrease
33.2%	33.0%	No effect

OTHER MWR PROGRAMS AND INSTALLATION SERVICES

77. Listed below are some programs and services provided for Army families. If you have used the program or service in the last 2 years, indicate how satisfied you are with the program or service.

PROGRAMS AND SERVICES	Used by		Satisfied/ Very satisfied		Neither satisfied nor dissatisfied		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female	Male	Female
American Red Cross messages	21.0%	24.0%	81.0%	81.4%	8.4%	7.4%	10.5%	11.2%
Army Education Center (ACES)	42.1%	33.3%	76.5%	79.7%	13.1%	11.9%	10.4%	8.4%
Army Emergency Relief (AER)	21.5%	16.9%	66.0%	72.7%	11.6%	8.9%	22.4%	18.4%
Army Legal Services	43.7%	38.7%	70.0%	79.5%	16.9%	11.2%	13.1%	9.3%
Army Claims	30.5%	29.8%	48.5%	57.6%	19.5%	16.9%	32.0%	25.6%
Commissary	91.5%	96.4%	75.2%	75.5%	11.3%	12.4%	13.5%	12.1%
Family Assistance Center (FAC)	11.8%	9.1	46.9%	63.7%	29.2%	25.1%	23.9%	11.3%
Post Exchange (PX)	94.7%	97.3%	69.2%	68.7%	13.5%	15.4%	17.3%	15.9%
Post Social Work Service	14.1%	12.8%	47.0%	63.5%	27.5%	19.7%	25.5%	16.8%

78. Listed below are some programs and services available to Army families. Please indicate if you or your family have used the program or service in the last 2 years. **MARK ALL THAT APPLY.**

<u>Male</u>	<u>Female</u>	
10.0%	21.0%	Women, Infants, and Children program (WIC)
14.1%	11.5%	Army Emergency Relief (AER) loan/grant
4.1%	4.1%	Food Stamps
4.3%	4.0%	On-post food assistance program (e.g., food lockers by ACS, chaplains)
1.9%	1.5%	Off-post food assistance program (in the local civilian community)
12.5%	14.4%	Free/reduced-price school lunch program
69.9%	63.1%	Does not apply; I have not used these programs/services.

79. Below is a list of some of the Army Community Service (ACS) programs and services for families. For each, please use the FIRST column to indicate whether you have used the program or service DURING THE LAST 2 YEARS. Use the SECOND column to indicate which THREE programs and services you consider to be the MOST IMPORTANT (regardless of whether you have used them during the past 2 years).

ASC PROGRAMS AND SERVICES	USED DURING LAST 2 YEARS		MOST IMPORTANT (MARK ONLY 3)	
	Male	Female	Male	Female
Consumer Affairs Program/Financial Counseling	9.3%	5.5%	17.9%	17.9%
Emergency Assistance (Food/Clothing/Housing)	6.5%	5.4%	47.0%	58.3%
English instruction for non-natives (ESL)	2.4%	1.8%	5.2%	6.0%
Exceptional Family Member Program (EFMP)	9.5%	10.0%	28.7%	30.1%
Family Advocacy Program	3.4%	2.8%	10.2%	12.6%
Family Member Employment Assistance Program	13.5%	11.5%	36.1%	24.9%
Family support related to mobilization or deployment	3.1%	9.7%	25.4%	40.0%
Foster child care	2.4%	1.0%	5.0%	6.0%
Income tax preparation	20.5%	23.4%	16.6%	14.2%
Information and Referral (I&R)	4.8%	5.5%	8.1%	7.4%
Outreach Programs	2.5%	3.1%	9.0%	11.2%
Relocation Assistance	11.1%	13.1%	33.4%	29.9%

80. Overall, how satisfied are you with the ACS family programs and services?

Male	Female	
49.9%	58.7%	Satisfied/Very satisfied
41.1%	37.1%	Neutral
9.0%	4.2%	Dissatisfied/Very dissatisfied
43.2%	33.9%	Does not apply; I/we have never used ACS. (Was not included in above rating).

81. Below is a list of some morale, welfare and recreation (MWR) programs, activities, and services available at most Army installations. **FIRST**, indicate whether you have used the program within the last 2 years. **THEN**, (regardless of your use or their availability at your current installation), select the 7 categories you feel are **MOST** important in enhancing the quality of Army life.

MWR ACTIVITIES AND SERVICES	USED DURING LAST 2 YEARS		MOST IMPORTANT (MARK ONLY 7)	
	Male	Female	Male	Female
Information, Ticket and Registration	36.7%	38.1%	29.7%	33.6%
Travel Agency Services	32.0%	34.1%	28.7%	31.5%
Library Services	49.1%	55.8%	49.4%	61.7%
Bowling (including pro shop & snack bar)	45.7%	52.3%	23.0%	22.8%
Recreation Equipment Rental	22.2%	20.4%	22.2%	18.4%
Marine Services (e.g., boating, sailing, private berthing)	9.5%	7.0%	7.8%	5.5%
Outdoor Recreation Areas (e.g., camping, fishing, hunting, picnic, and beach)	31.5%	35.4%	42.3%	44.0%
Golf (including pro shop & snack bar)	15.6%	13.3%	11.6%	7.7%
Arts and Crafts Programs	13.9%	18.5%	17.0%	23.9
Automotive Shop	38.7%	31.2%	48.4%	38.9%
Music and Theater Programs	20.7%	25.0%	16.0%	21.7%
Youth Services Program (e.g., before/after school, sports, day camps, and center/teen activities)	16.5%	20.2%	39.6%	54.7%
Community Recreation Centers/Special Events (other than youth)	11.7%	10.3%	16.3%	18.4%
Child Development Services (e.g., centers, family home care, information and referral services)	16.4%	19.7%	41.2%	54.5%
Food Catering/Banquet Services (provided by Army club(s))	6.0%	7.6%	2.4%	2.7%
Full Club Dining and Beverage Services	20.4%	21.7%	13.0%	11.6%
Club Entertainment Services	18.4%	15.8%	11.0%	8.0%
Club Beverage Lounge	18.1%	13.5%	6.8%	3.2%
Gymnasium/Playing Courts/Fields (e.g., basketball, volleyball, racquetball, softball, soccer, football)	48.2%	40.9%	52.1%	49.0%
Local Intramural Sports	10.1%	6.6%	7.7%	6.3%
Sports Above the Intramural Level (e.g., area, conference, All Army)	4.2%	2.3%	4.9%	3.1%
Swimming Pools	31.5%	35.2%	28.6%	35.9%
Fitness Center (e.g., strength training machines, aerobic machines, free weights)	51.2%	46.8%	61.3%	63.4%

82. During the last 12 months, about how often did you shop at the commissary?

<u>Male</u>	<u>Female</u>	
3.4%	2.7%	Does not apply; there is no commissary at or near this location.

Those who shop at the commissary do so:

<u>Male</u>	<u>Female</u>	
28.5%	35.9%	About one or more times each week
38.7%	41.1%	About twice each month
11.9%	10.2%	About once each month
13.6%	9.5%	About once every two months or less
7.3%	3.3%	Not at all

83. What are the MOST IMPORTANT reasons why you shop at the commissary? MARK ALL THAT APPLY.

<u>Male</u>	<u>Female</u>	
10.6%	6.2%	Doesn't apply; I don't shop at the commissary.

Those who shop at the commissary do so because of:

<u>Male</u>	<u>Female</u>	
12.4%	12.0%	Arrangement of items for ease of shopping
18.6%	18.4%	Convenient hours and days of operation
42.5%	44.8%	Convenient location/closer to where I live or work
13.3%	9.1%	Courteous/helpful employees
11.0%	11.1%	Fast check-out lines
3.8%	2.2%	Knowledgeable employees
77.7%	80.2%	Low prices
25.3%	23.3%	Product availability
29.1%	24.0%	Quality of meat
22.0%	18.8%	Quality of produce (fruits & vegetables)
15.0%	17.7%	To support commissary construction
22.8%	25.6%	Variety of brands/products
6.0%	7.0%	Other important reason (Please list on comment sheet.)

**84. If you dislike shopping at the commissary, what are the MOST IMPORTANT reasons?
MARK ALL THAT APPLY.**

<u>Male</u>	<u>Female</u>	
38.7%	34.0%	Does not apply; I like shopping at the commissary.

Those who dislike shopping at the commissary say it is because of:

<u>Male</u>	<u>Female</u>	
8.6%	6.5%	Arrangement of items not easy for shopping
61.5%	57.2%	Check-out lines too long
22.0%	25.3%	Doesn't carry the brands I want
21.2%	24.8%	Doesn't have the products I want
1.6%	0.8%	Embarrassed by use of food stamps
10.8%	7.6%	Employees don't know anything
35.9%	32.5%	Hours of operation
7.2%	5.5%	It isn't clean
23.1%	20.0%	Not open when I want to shop
28.0%	32.8%	Obligation to tip the baggers
22.3%	20.8%	Poor quality of meat
26.1%	27.6%	Poor quality of produce (fruits and vegetables)
29.0%	20.0%	Prices not better than civilian stores
20.2%	19.1%	Rude employees
5.0%	3.4%	Size of products too large or too small
50.3%	46.2%	Too crowded/cluttered
19.7%	18.5%	Too far from where I live or work
4.0%	4.3%	Other important reason (Please list on comment sheet.)

YOUR CHILDREN

Dependent children are UNMARRIED children, including adopted children or stepchildren who are legally dependent on you for over half of their support.

85. How many dependent children do you and your spouse have LIVING WITH YOU for each of the age groups listed below?

<u>Male</u>	<u>Female</u>	
34.1%	21.6%	Does not apply; we do not have any dependent children living with us.
= > GO TO QUESTION 94.		

Those families with dependent children living with them have:

AGE OF CHILDREN	None		One		Two		Three		Four or more	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
0-4 years old	50.2%	42.5%	37.6%	41.9%	10.8%	14.4%	1.5%	1.2%	0.0%	0.1%
5-12 years old	45.8%	47.2%	28.3%	30.8%	21.8%	18.5%	3.2%	3.1%	0.9%	0.4%
13-15 years old	83.7%	82.9%	14.5%	14.1%	1.3%	2.5%	0.1%	0.5%	0.3%	0.0%
16-18 years old	91.0%	90.8%	7.9%	7.9%	0.6%	1.3%	0.2%	0.0%	0.4%	0.0%
over 18 years old	95.6%	95.9%	3.7%	3.5%	0.2%	0.5%	0.1%	0.0%	0.3%	0.0%

86. How satisfied are you with the following aspects of Army Youth Services (YS) at your current location?

<u>Male</u>	<u>Female</u>	
6.6%	9.2%	Does not apply; Army YS is not available at this location.
64.8%	65.8%	Does not apply; my child(ren) have not used Army YS at this location.

<u>Male</u>	<u>Female</u>	
35.2%	34.2%	of families with dependent children living with them who have access to YS use YS.

These spouses rate their satisfaction with the following aspects of YS:

ASPECTS OF ARMY YOUTH SERVICES	Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female
Availability of YS activities/programs	70.1%	70.1%	17.9%	20.4%	12.0%	9.6%
Hours of operation of YS	62.2%	65.0%	22.8%	24.7%	15.0%	10.3%
Location of YS activities/programs	76.2%	74.8%	16.7%	19.4%	7.0%	5.8%
Quality of YS activity/program staff	63.1%	57.0%	27.2%	29.3%	9.7%	13.7%
Cost of YS activities/programs	52.5%	58.8%	25.4%	24.6%	22.1%	16.6%
Quality of YS activities/programs	65.0%	60.4%	22.2%	27.6%	12.9%	12.1%

87. Do you have any children 15 years of age or younger who are currently living with you?

<u>Male</u>	<u>Female</u>	
87.1%	92.0%	Yes
12.9%	8.0%	No => GO TO QUESTION 94.

88. How satisfied are you with your child care services/arrangements for your youngest child in each age group? MARK ONE RESPONSE FOR EACH AGE GROUP THAT APPLIES.

USE OF CHILD CARE SERVICES	0-4 years old		5-12 years old		13-15 years old	
	Male	Female	Male	Female	Male	Female
Percent of spouses who use child care for their child(ren) in this age group.	63.7%	43.9%	48.1%	31.6%	20.1%	11.2%

Spouses with dependent children 15 years of age or younger living with them who use child care are:

CHILD CARE SATISFACTION RATING	0-4 years old		5-12 years old		13-15 years old	
	Male	Female	Male	Female	Male	Female
Satisfied/Very satisfied	62.6%	62.0%	58.2%	65.1%	51.2%	58.9%
Neutral	13.7%	20.1%	18.9%	21.4%	36.1%	33.2%
Dissatisfied/Very dissatisfied	23.7%	17.9%	22.9%	13.5%	12.7%	8.0%

89. Where is your child(ren) usually cared for when you or your spouse are not available? MARK A RESPONSE FOR EACH AGE GROUP, IF YOU HAVE A CHILD IN THE AGE GROUP. IF MORE THAN 1 CHILD IN AN AGE GROUP, REPORT FOR THE YOUNGEST CHILD.

WHERE CHILD IS USUALLY CARED FOR	0-4 years old		5-12 years old		13-15 years old	
	Male	Female	Male	Female	Male	Female
Part-day/preschool	6.1%	5.3%	2.7%	1.9%	DNA	DNA
School-age care programs (at YS or CDS)	1.0%	0.3%	8.5%	4.4%	0.0%	0.0%
Child care center on post	24.0%	10.4%	3.3%	2.1%	0.9%	0.0%
Child care center off post	10.4%	6.1%	8.9%	4.2%	0.4%	0.0%
With neighbor/friend	15.0%	44.8%	25.7%	40.6%	19.7%	8.2%
Family child care home (licensed) sponsored by the Army	7.2%	4.3%	2.3%	2.1%	0.0%	0.1%
My own home by himself/herself	3.4%	2.0%	13.6%	6.1%	63.2%	65.5%
My own home with older brother/sister	1.4%	2.4%	15.1%	19.9%	10.1%	17.8%
With baby-sitter (not licensed)	15.3%	8.1%	6.0%	6.5%	0.2%	0.3%
With baby-sitter (licensed)	9.2%	5.4%	6.6%	2.6%	0.2%	0.3%
Youth Services programs (e.g., sports, recreation, leisure)	0.0%	0.1%	1.7%	1.0%	3.9%	0.9%
Other (Please list on comment sheet.)	7.0%	10.9%	5.5%	8.5%	1.5%	6.9%

90. Do you use child care services when you or your spouse are not available?

Percentage of spouses with dependent children 15 years of age or younger living with them who use child care:

<u>Male</u>	<u>Female</u>	
43.1%	29.0%	Yes
56.9%	71.0%	No => GO TO QUESTION 94.

The following questions have been answered by spouses who have dependent children living with them and who use child care services when they or the soldier are not available. This applies to approximately:

<u>Male</u>	<u>Female</u>	
47%	29%	of spouses with dependent children age 0-4,
28%	18%	of spouses with dependent children age 5-12,
9%	6%	of spouses with dependent children age 13-15.

91. How many hours in a typical week was your youngest child in each age group cared for under this arrangement (your answers to Question 89) while you volunteered, worked, looked for work, or were in school?

HOURS OF CHILD CARE IN TYPICAL WEEK	0-4 years old		5-12 years old		13-15 years old	
	Male	Female	Male	Female	Male	Female
None in a typical week	3.1%	6.0%	13.3%	15.9%	68.2%	72.9%
1-19 hours	13.8%	47.4%	47.3%	57.7%	29.0%	24.9%
20-39 hours	12.5%	17.1%	15.1%	18.0%	1.2%	0.4%
40-79 hours	69.0%	28.7%	24.3%	7.4%	1.6%	1.8%
80-119 hours	0.8%	0.5%	0.0%	0.4%	0.0%	0.0%
120-159 hours	0.8%	0.2%	0.0%	0.5%	0.0%	0.0%
160-199 hours	0.0%	0.1%	0.0%	0.0%	0.0%	0.0%

92. How much do you pay in a typical week for your youngest child in each age group for the care used under this arrangement (your answers to Question 89) while you volunteered, worked, looked for work, or were in school?

COST OF CHILD CARE IN TYPICAL WEEK	0-4 years old		5-12 years old		13-15 years old	
	Male	Female	Male	Female	Male	Female
\$1-59 per week	35.6%	68.7%	57.9%	85.4%	100.0%	83.7%
\$60-119 per week	52.3%	27.0%	36.7%	12.2%	0.0%	16.3%
\$120-179 per week	9.6%	2.8%	4.9%	1.8%	0.0%	0.0%
\$180-239 per week	0.8%	0.6%	0.3%	0.3%	0.0%	0.0%
\$240-299 per week	1.6%	0.9%	0.2%	0.3%	0.0%	0.0%

93. How satisfied are you with the following aspects of Army child care services at your current location?

Male Female

7.4% 10.6% of spouses who have dependent children age 15 years or younger living with them and who use child care services report that Army child care services are not available to them at their current location.

Those who use Army child care services report:

ASPECTS OF ARMY CHILD CARE SERVICES	Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female
Availability of care in child care programs	47.9%	59.1%	16.2%	12.8%	35.9%	28.1%
Hours of operation of child care centers	47.6%	62.5%	13.6%	15.8%	38.8%	21.7%
Location of child care centers	76.6%	80.2%	16.9%	13.2%	6.5%	6.6%
Flexibility of child care programs to meet special requirements (minor illness)	29.7%	43.6%	26.6%	29.3%	43.6%	27.1%
Quality of child care in child care centers	61.0%	67.3%	22.9%	21.9%	16.2%	10.9%
Quality of teachers in child care centers	63.7%	66.5%	24.3%	24.0%	12.0%	9.5%
Quality of licensed family care homes	48.3%	56.7%	26.6%	25.5%	25.1%	17.8%
Availability of drop-in care	29.5%	44.6%	18.0%	15.2%	52.6%	40.1%
Cost of child care	28.9%	44.8%	20.7%	21.8%	50.4%	33.4%
Ease of getting child care	26.7%	40.8%	20.8%	21.4%	52.5%	37.7%

THE ARMY WAY OF LIFE

94. How satisfied are you with the following? MARK A RESPONSE FOR EACH ITEM

ASPECTS OF ARMY LIFE	Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied	
	Male	Female	Male	Female	Male	Female
The respect the Army shows soldiers.	34.6%	39.6%	27.8%	32.1%	37.6%	28.2%
The respect the Army shows spouses.	27.4%	33.6%	32.4%	33.6%	40.3%	32.8%
The concern your spouse's unit has for families.	27.8%	34.6%	35.7%	33.6%	36.5%	31.8%
How would you feel if your spouse were to make the Army a career.	54.8%	66.1%	26.9%	22.8%	18.3%	11.1%
The kind of life you can have in the Army.	46.4%	57.6%	32.3%	28.6%	21.3%	13.8%

95. How much of a problem is each of the following to you? MARK A RESPONSE FOR EACH ITEM.

TYPES OF PROBLEMS	Serious/ Very serious problem		Moderate problem		Not a problem/ Slight problem	
	Male	Female	Male	Female	Male	Female
Coping with day-to-day stresses and problems	5.3%	3.9%	16.1%	13.3%	78.6%	82.9%
Demands the Army makes of family members	9.6%	8.3%	20.8%	20.0%	69.6%	71.7%
"Getting along" when my spouse is away because of training field duty, PCS, TDY, etc.	10.2%	6.1%	15.0%	16.5%	74.8%	77.4%
Opportunities for me to achieve my personal goals	22.9%	17.9%	23.5%	21.6%	53.6%	60.6%
Possibility that my spouse may be involved in combat.	25.5%	30.6%	22.5%	27.9%	52.0%	41.5%
Separations from my own family (my parents, brothers, sisters, etc.)	8.7%	12.5%	14.9%	24.5%	76.4%	62.9%
Possibility that my <u>spouse</u> may be involuntarily separated/released from the Army	24.1%	25.1%	13.9%	16.9%	62.0%	58.0%

96. To what extent have you had/experienced in your family any of the following problems in the last 6 months? MARK A RESPONSE FOR EACH ITEM.

TYPES OF PROBLEMS EXPERIENCED	Great/ Very great extent		Moderate extent		Slight extent/ Not at all	
	Male	Female	Male	Female	Male	Female
Job-related problem	24.2%	11.1%	11.0%	10.9%	64.8%	77.9%
Emotional or nervous problem	10.6%	8.3%	8.2%	9.2%	81.2%	82.5%
Drug/alcohol related problem	2.2%	1.2%	1.4%	1.3%	96.4%	97.5%
Marital problem	12.4%	7.4%	8.0%	8.1%	79.6%	84.5%
Financial difficulty	17.8%	13.9%	15.9%	16.3%	66.4%	69.8%
Family violence	1.2%	0.8%	0.5%	1.1%	98.3%	98.1%
Parenting difficulty (For those families with children)	5.9%	2.8%	6.1%	6.7%	88.0%	90.5%

97. How satisfied are you with the support and concern the following Army leaders show for your family? MARK A RESPONSE FOR EACH ITEM.

SOURCE OF SUPPORT AND CONCERN	Satisfied/ Very satisfied		Neutral		Dissatisfied/ Very dissatisfied		Does not apply	
	Male	Female	Male	Female	Male	Female	Male	Female
Leaders in high post/installation positions	25.7%	27.4%	37.9%	45.0%	36.4%	27.4%	13.6%	14.5%
Officers in my spouse's unit/place of duty	29.7%	37.0%	32.4%	35.2%	37.9%	27.9%	10.2%	8.7%
NCOs in my spouse's unit/place of duty	31.2%	39.3%	31.6%	35.8%	37.2%	24.9%	12.1%	12.3%

98. To what extent do the following apply to the leaders at your spouse's place of duty? MARK A RESPONSE FOR EACH ITEM.

LEADER CHARACTERISTICS	Great/ Very great extent		Moderate extent		Slight extent/ Not at all	
	Male	Female	Male	Female	Male	Female
The leaders of my spouse's unit know about family programs.	20.6%	26.7%	27.2%	33.6%	52.2%	39.7%
The leaders of my spouse's unit are concerned about the welfare of soldiers' families.	20.2%	26.6%	24.2%	28.4%	55.7%	45.0%

99. At your current location, is there a friend, neighbor, or relative (besides your spouse) outside your home who will listen to you when you need to talk.

<u>Male</u>	<u>Female</u>	
27.3%	12.8%	No
33.2%	33.2%	Yes, sometimes
39.5%	54.0%	Yes, always

**100. In general, how well has your family adjusted to the demands of being an "Army family"?
PLEASE USE THE FOLLOWING SCALE.**

<u>Male</u>	<u>Female</u>	
68.3%	74.6%	Well/Extremely well (range 1-4)
21.1%	19.6%	Midrange (5-7)
10.6%	5.8%	Badly/Extremely badly (range 8-11)

101. How satisfied are you with the support and concern the Army has for your family?

<u>Male</u>	<u>Female</u>	
33.3%	37.1%	Satisfied/Very satisfied
31.9%	35.8%	Neutral
34.8%	27.1%	Dissatisfied/Very dissatisfied

102. Overall, how satisfied are you with the Army as a way of life?

<u>Male</u>	<u>Female</u>	
53.7%	61.8%	Satisfied/Very satisfied
24.6%	24.4%	Neutral
21.7%	13.8%	Dissatisfied/Very dissatisfied